

### about

Nugent's education and residential services provide adaptable education and care for children and young people who have complex needs including autism, challenging behaviour or who present with sexualised behaviour or substance misuse.

All our services for children and young people have achieved a **GOOD** Ofsted rating.

Nugent is a member of the Independent Children's Homes Association.









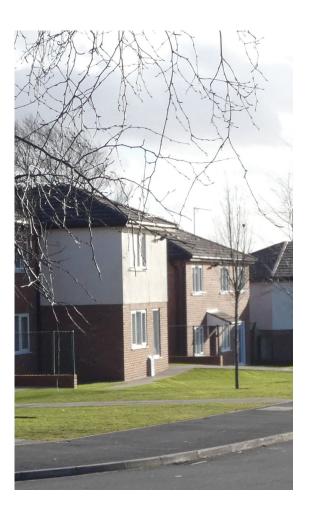






### contents

Introd	04			
Welcome from our leaders				
Learn	07			
Nuge	nt House School Curriculum Facilities	08 09 09		
Nuge	nt House Residential	10		
Impa	Commissioner's feedback Ofsted Exam Results	11 11 11 12		
Our reputation is strong				
Safeguarding				
Quality Assurance				
Ofsted				



### introduction

Nugent has a well-established reputation as a provider of choice in specialist education and residential care services.

Nugent House School and Residential is the North West's flagship school and homes for children and young people aged 7-19 with emotional behaviour and mental health needs providing specialist therapeutic residential and educational support.

Both services are rated GOOD in our latest reports.

The school and houses are based on the same site in the village community of Billinge, near St Helens.

At Nugent House School pupils study National Curriculum subjects in Key Stages 2, 3 and 4. We also provide post 16 education for young people up to 19 years old.

The school prides itself on providing a holistic approach to education by preparing pupils for all the opportunities, responsibilities and experiences of adult life.

Our residential houses are situated in a cul-de-sac next to school called Hope Lane. The houses offer spacious accommodation designed to afford young people the opportunity for both privacy and shared living.

# welcome from our leaders

### Carol Parkinson, Principal Nugent House School

We are focused on meeting the needs of young people with complex needs. All our young people are unique and as such are supported through individualised learning and support programmes which help them realise their full potential.

We are situated in extensive grounds and offer a wide range of facilities, including play areas, sporting facilities and an outdoor living classroom.

Young people also have access to a range of therapies on site. We consider ourselves to be a learning community that can support young people with complex needs to enable them to become successful and independent when they leave us for the next stage of their life's journey.

#### Clare Hands, Registered Manager Nugent House Residential Homes

Nugent House Residential Homes are at the heart of our Children's Care Services, providing a safe, homely environment for children with emotional behavioral difficulties, complex mental health needs and learning disabilities including Autism Spectrum Conditions.

Located in the Billinge area, our Children's Homes offer sturdy and spacious accommodation and has access to playing fields, an outdoor weather pitch and a children's play area.

Up to four young people live together in an environment which is based on ordinary life principles. While they are supervised by a dedicated, experienced and well trained staff team, the home is the main home of the young people and staff encourage young people to make choices about all aspects of life at the home. This includes personalising bedrooms and designing communal areas to reflect the habits and interests of the young people living there.

Life at the children's homes is built around positive activity, with staff actively encouraging children and young people to try new experiences and participate in a wide range of sports, activities and interests in the evening and at weekends.



## learning and living with us

All of the children and young people we support have challenging behaviours, learning disabilities and associated complex needs. Many of our young people will have been diagnosed with a mental health difficulty and/or display inappropriate behaviour often resulting from negative experiences and trauma in their lives.

#### Our aims and philosophy

We provide holistic support for children and young people to develop independence.

We maintain a purposeful and calm atmosphere through a professional approach that creates a trusting relationship between the children, young people and the staff.

Nugent's aims ensure a consistent and principled approach to care and education:

- To create a secure, orderly and caring community in which pupils are able to achieve both academically and personally.
- To provide entitlement to a National Curriculum which promotes the spiritual, moral, social, cultural, mental and physical development of its pupils.
- To provide professional support which may promote a greater sense of emotional well-being and an understanding of the difficulties which pupils experience.
- To promote appropriate peer and staff relationships encouraging the acquisition of appropriate social skills, mutual

respect and trust.

- To prepare pupils for the opportunities, responsibilities and experiences of adult life.
- To provide a high quality integrated education, care and therapeutic environment where young people are enabled to achieve their full potential.

### nugent house school

Nugent House School prides itself on providing a holistic and flexible approach to education by preparing pupils for all the opportunities, responsibilities and experiences of adult life.

The school has a team of dedicated staff who work within an ethos of adaptable care, education and therapy providing a team around the child approach.

Through this supportive environment, children can begin to develop self-respect and self-confidence.

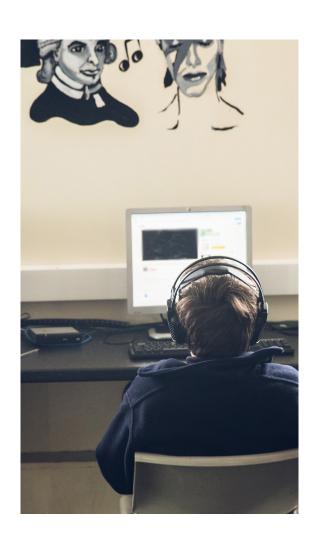
The school enjoys a large sports hall which accommodates equipment for Physical Education and Gymnastics, and a wide range of indoor games.

Extensive playing fields and an athletics track are also provided allowing for a wide range of team and individual sporting pursuits for all pupils.

The extensively equipped Music department provides not only opportunities to study music at all levels but also aims to support students through a flexible approach to self-expression, through writing, recording and playing music.

Catering at the school maintains exceptional standards and a varied menu that meets individual needs (eg halal, vegetarian, lactose free, gluten free etc). The kitchen has a 5 Star Food Agency Rating.

Post 16 provision gives students their own areas for study, socialising and cooking to give them suitable transition into adult life when they leave.



#### Curriculum

Key Stage	Curriculum			
3	English, Mathematics, Science, Geography, RE, PSHE, Music, Art, Drama, PE, Design and Technology, Food Technology, History.			
4	English, Mathematics, Science, Humanities, PSHE, PE. Options include: Graphics, Music, Art, Drama, Dance, Photography, Design Technology, Food Technology, Health and Social Care, IT, Business Studies, Geography. ASDAN is also offered, along with Entry Level Certificates and a range of AQA Unit Awards. We offer a range of external accreditation including GCSE. We work in partnership with local colleges to extend the curriculum into vocational subjects.			
Post-16	English, Mathematics, PSHE, Independent Living Skills. Options as for KS4. Similar to KS4, a bespoke education / college package can be tailored to meet individual needs, as appropriate in Years 11, 12 and 13.			

- There is a wide range of ability within the school population and for some pupils specialist support is available to meet individual needs.
- ASDAN is also offered, along with Entry Level Certificates and a range of AQA Unit Awards.
- We offer a range of external accreditation including GCSE.
- We work in partnership with local colleges to extend the curriculum into vocational subjects. The college provision is accessed by pupils in Year 10 and Year 11. An education / college package can be tailored to meet individual need as appropriate in Years 11, 12 and 13.

#### **Facilities**

- Fully fitted Science lab
- Nurture and therapies departments with their own catering areas and specialist rooms
- Performing Arts theatre
- Design Technology workshop
- Sound studio
- Drama studio

### nugent house residential

Nugent House Residential is set within its own grounds within a semi-rural environment on the same site as Nugent House School. The site has large open spaces and plenty of after school and weekend activities.

We offer adaptable and bespoke packages to suits the needs of individual young people. We provide a flexible range of options including residential with education, residential only or education only placements. We mainly operate 52 week residential basis with options for 38 week placements where required.

A close relationship exists between teaching and residential staff as well as between the school, parents and local authority.

Night supervision is an extremely important issue and there is a team of waking night Child Care Workers on duty in each of the houses, who have 24 hour access to senior management support.

All accommodation is furnished to a high standard and regularly maintained. All our children and young people are asked to contribute to how rooms are decorated and have the opportunity to personalise their rooms to make it their own with photos, posters, toys and personal belongings. They are expected to take responsibility for the tidiness of their homes and especially their own rooms.

Our residential buildings are all maintained on-site by our dedicated maintenance team, who work hard to ensure that all environments are kept to a high standard.

#### At a glance

- Eight residential houses situated in a cul-de-sac arrangement called Hope Lane
- Each house accommodates up to four young people with en-suite shower facilities
- Visits by relatives are encouraged
- Each house is equipped with a pay phone
- A close relationship exists between teaching and residential staff as well as between the school, parents and local authority



### impacts

#### **Commissioner's feedback**

"I am very happy with what I have seen, KF has really improved and overall I am really happy with the service provided in keeping KF safe. I have had no incident reports in over eight weeks which has been a huge achievement for KF and that really shows how well you are working with him – he looks calmer and composed and when asked says he likes the people at Nugent House" A Social Worker from Newham Council

#### Ofsted

Both of our services are rated **GOOD** in recent inspections.

**Nugent House School's** report summary states:

"A passion drives the principal to ensure that pupils are safe, well looked after and achieving well at Nugent House School."

"Together with senior leaders, governors and the proprietor, the principal has maintained standards, and improved further the quality of teaching, since the previous inspection."

"Pupils benefit from an imaginative curriculum, which captures their interests and is tailored to their specific educational needs.

Carol Parkinson, principal at Nugent House School, said:

"This is a fantastic report for our school, the staff and pupils, who have worked hard

across the year to bring in improvements.

It reflects the quality of the care and education we provide for our students."

**Nugent House Residential's** report highlighted that:

"Young People have made significant progress in all areas of their lives since moving into the home."

"The views, wishes and feelings of young people are central to the day-to-day arrangements in the home. Staff respond positively to their views, wishes and feelings."

"Most young people feel confident to talk to staff about any worries or concerns they may have. Young people feel that the staff keep them safe from harm."

#### **Exams**

#### Academic Year 2016-2017

GCSE	A	В	С	D	E	F	G
English						2	1
Science					1	3	
Mathematics					1	3	
PE			1	1			
Art		1					
Functional Skills		L2					
English		1					
Mathematics							
ICT							
Entry Level	L1	EL1	EL2	EL3			
English				5			
Mathematics		4	5	5			
Science				1			
History				1			
PSE		2	2	6			
Step Up to English	L1	L2	L3				
	1	11	4				
Preparation for working life	7						
LAMDA							
Drama Merit Solo	2						
Drama Merit Duo							

Many of our students have gone on to study various subjects in further education, including the following:

- Bury Community College, Bricklaying Level 1
- St Helens College, Performing Arts Level 2
- Trafford College, Motor Vehicle Level 1
- Bury Community College, Motor Vehicle Level 1

# our reputation is strong

Nugent has a well-established reputation as a provider of choice in specialist education and residential care services, we work closely with commissioners to guarantee a customer focused approach, with feedback on the individual's progression throughout each stage of their time with us.

We work collaboratively with commissioners to agree anticipated lengths of stay and transition planning, and maintain good communication with the referring team throughout each person's care pathway with us.

Our services are delivered in partnership with the NHS and local authorities and we are committed to providing a transparent and rapid referral process which ensures that individuals are placed into the services most appropriate to their individual needs.



## safeguarding

It is our aim to support the child or young person's development in ways that will foster security, confidence and resilience and provide an environment in which children and young people feel safe, secure, valued, respected and confident and know how to approach adults if they are in difficulties.

We take a pro-active role in the protection of children in the knowledge that safeguarding and promoting their welfare and in particular protecting them from significant harm, depends on effective joint working between agencies, professionals and volunteers.

We believe the welfare of the child is paramount and will be safeguarded and protected at all times and all relevant national legislation and guidance is adhered to across our residential and education services.

### quality assurance

Our Quality Assurance department aims to ensure we provide a quality service that is safe in responding to risk, effective in meeting assessed needs and sustainable within existing resources.

It also ensures that high standards of care and service provision are achieved and maintained.

The department leads on auditing and providing assurance that front line services are meeting external regulators, regulations and quality standards. Where those services fall below agreed standards, action plans are prepared in conjunction with the service.

The Nugent Safeguarding Board and our Care Governance Forum reports regularly to the Executive and through them the Trustees on service standards and any improvements needed.

We are inspected by Ofsted for our education and residential services with all achieving GOOD status.

## making a referral



Local authorities, social services, education departments and health departments refer young people into our schools and homes, and also for pay their fees. Parents have a right to be involved in the arrangement of provision and are welcome to visit our services to see the quality of our care first hand.

Our transparent pricing structures ensure that fees are matched to the service needs of the individual. Guaranteed fee reductions ensure that as children and young people progress and become more independent, their fees will reduce accordingly.

- Flexible payment, fee levels and discounts
- We offer flexible pricing plans which are specifically designed to ensure a transparent and efficient process for commissioners

- We offer a range of fee levels designed to reflect the intensity of interventions needed by the service user
- Personalised pathways and transition plans to minimise costs and maximise results
- Discounts are available for length of placement, quantity of placements (up to 10%), and % return on spend

For more information about what's included and our fee structure and to make a referral contact our referral team on:

Tel: 0151 261 2000 Email: referrals@nugentcare.org

More information about all of our services can be found at wearenugent.org



Address: 99 Edge Lane, Liverpool, L7 2PE

Tel: 0151 261 2000

Email: info@nugentcare.org in ©

